



BISTRO LUNCH PROCEDURE FOR ARS STUDENTS

Dear Parents and Guardians,

We are excited to introduce some updates to our lunch ordering policy for the upcoming 2024-2025 school year. These changes are designed to enhance the efficiency of our lunch program, improve the variety of meal options, and ensure a smoother experience for both students and families. Below is a summary of the key updates:

New Lunch Ordering Policy Overview

1. Online Ordering System

- We are transitioning to a new online lunch ordering platform to streamline the ordering process. The new system will allow you to place orders with a user-friendly interface.

2. Ordering Deadlines

- Orders must be placed by the parents before 10AM. If a student misses the 10AM deadline then the K-8 teachers or assistants will inform the cafe immediately by completing the Latecomers Lunch Form Sheet. Then the cafe will prepare their lunch. For latecomers, they must take what is available and do not have the privilege to make a selection.

3. Menu Options and Dietary Restrictions

- Variety of Choices: The monthly menu will feature a diverse range of meal options. Menus will be posted provided at least two weeks in advance.
- Custom Requests: If your child has specific dietary restrictions or allergies, please let us know. Our kitchen staff will review and accommodate these needs as best as possible.

4. Payment and Pricing

- Meals are prepaid and the price breakdown is as follows:
 - \$800 for the entire school year
 - \$80 a month
 - \$25 a week

5. Cancellations and Refunds

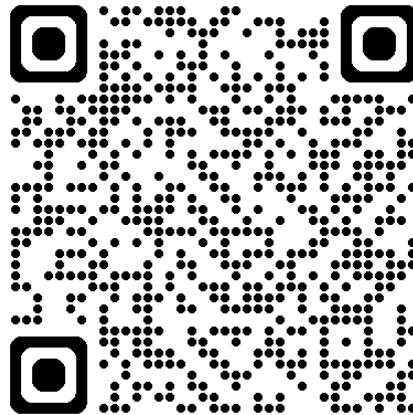
- Prepaid lunch plans are non-refundable and non-transferable regardless of child's attendance. NOTE: In extreme cases, under the discretion of the cafe manager and the school administration we can make exceptions for this policy. However, parents must send an email to the school principal and manager.
- During the extremely unlikely event that the Bistro is closed, the funds will be credited back to the students' account.

We believe these changes will greatly benefit our school community by providing a more flexible and efficient lunch ordering experience. We appreciate your cooperation and support as we transition to this new system.

Thank you for your attention, and we look forward to a wonderful school year ahead!

Sincerely,

Mustapha Snoussi
General Manager, Barakah Bistro
mustapha.snoussi@isb.org



Please utilize this QR code to place your orders